

Family Planning Education & Training Events

January

| | | | | |
|----|------|---|-------------------------|-----------------|
| 12 | Wed. | ■ | Education & Counseling | El Centro |
| 14 | Fri. | ● | Family PACT Orientation | San Luis Obispo |
| 21 | Fri. | ◐ | Risk Management | Los Angeles |
| 26 | Wed. | ● | Family PACT Orientation | Burlingame |



February

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|-----|-------|---|--------------------------------|-------------|
| 3 | Th. | ● | Family PACT Orientation | Long Beach |
| 7-8 | M./T. | ■ | Education & Counseling | Los Angeles |
| 18 | Fri. | ◆ | Family PACT Training Institute | Napa |

March

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|----|-------|---|-------------------------|--------------|
| 3 | Fri. | ◐ | Marketing | San Diego |
| 7 | Tues. | ● | Family PACT Orientation | Palm Springs |
| 10 | Fri. | ✱ | Ensuring Success | Eureka |
| 29 | Wed. | ● | Family PACT Orientation | Fresno |

April

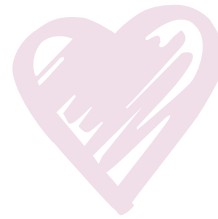
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|----|-------|---|-------------------------|------------|
| 5 | Wed. | ● | Family PACT Orientation | Emeryville |
| 11 | Tues. | ■ | Education & Counseling | Sacramento |
| 18 | Tues. | ● | Family PACT Orientation | Ventura |

May

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|----|-------|---|-------------------------|---------------|
| 4 | Th. | ▲ | Provider Forum (PM) | Visalia |
| 10 | Wed. | ● | Family PACT Orientation | Los Angeles |
| 13 | Sat. | ■ | Education & Counseling | Merced |
| 16 | Tues. | ◈ | Audio Teleconference | Statewide |
| 19 | Fri. | ✱ | Ensuring Success | Santa Barbara |
| 30 | Tues. | ■ | Education & Counseling | San Diego |

June

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|----|------|---|--|---------------|
| 2 | Fri. | ● | Family PACT Orientation | Sacramento |
| 7 | Wed. | ● | Family PACT Orientation | San Diego |
| 15 | Th. | ◈ | What's New in Contraceptive Technology | Orange County |
| 23 | Fri. | ▲ | Provider Forum (AM) | Oakland |



Winter – Spring 2000



Education & Counseling Workshop

California Family Health Council (CFHC)
(213) 386-5614 ext. 4566

One or two day training sessions that address education and counseling skills. Focused on presenting birth control information, pregnancy test counseling, and other skills. For licensed and non-licensed health care providers; CME/CHES/CEU credit will be available.

January 12, El Centro

February 7 - 8, (Monday & Tuesday), Los Angeles

April 11, Sacramento (OFP Leadership Conference)

May 13, Merced

May 30, San Diego (MCH Statewide Conference)



Ensuring Success: The How To's of Family PACT for Clinicians

Center For Health Training (CHT)
(415) 929-9100

Half-day, morning session for clinical providers, including an update on contraceptive technology, integration of Family PACT into ongoing practice, and documentation of clinical services to support billing claims; CME credit will be available.

March 10, Eureka

May 19, Santa Barbara



Provider Forum

MMI Risk Management Resources, Inc. (MMI)
(800) 482-4664 ext. 8019

This 4-hour "town hall" meeting with state Family PACT leadership is designed to gather information and program feedback from enrolled providers, review regional data on emerging trends, and to discuss issues relevant to the local provider community.

May 4, 5:00 - 9:00 PM (with dinner buffet), Visalia

June 23, 9:00 AM - 1:00 PM, Oakland



Family PACT Orientation

Center for Health Training (CHT); Electronic Data Systems (EDS); California Family Health Council (CFHC)
To register, call (415) 276-6456 ext. 445

Morning session (8:30 AM-12:00 PM) attendance is required to enroll in Family PACT, and covers comprehensive overview of the program, scope of benefits and integration of program into your practice. It is highly recommended that providers also attend the afternoon session (1:00 PM-4:30 PM) that covers client eligibility and claims processing.

January 14, San Luis Obispo

January 26, Burlingame

February 3, Long Beach

March 7, Palm Springs

March 29, Fresno

April 5, Emeryville

April 18, Ventura

May 10, Los Angeles

June 2, Sacramento

June 7, San Diego



What's New in Contraceptive Technology

MMI Risk Management Resources, Inc. (MMI)
(800) 222-4774 ext. 2285

This 4-hour education and skills development session addresses advances in temporary and long-term contraceptive methods, outlines new patient selection criteria, and offers an individualized hands-on practicum component. CME credit available.

June 15, 5:00 - 9:00 PM, Orange County



Risk Management in Family Planning

MMI Risk Management Resources, Inc. (MMI)
(800) 222-4774 ext. 2285

Part of the annual Reproductive Health Medical Symposium, this special session explores common risk exposures faced by family planning providers and offers practical tips for reducing administrative and clinical liabilities. Topics include informed consent, client eligibility and confidentiality, appropriate service options, staff training, and effective documentation. CME credit available.

January 21, 1:30 - 2:30 PM, Los Angeles



Family PACT Training Institute/Focus on Teens

Center for Health Training (CHT); California Family Health Council (CFHC); California STD/HIV Prevention Training Center (CA PTC); MMI Risk Management Resources, Inc. (MMI); Electronic Data Systems (EDS)
Call Family PACT Liaison (916) 441-6650

Full-Day Training institute consists of multiple, concurrent workshops on clinical skills, sexually transmitted infections, counseling and education, program integration into practice and marketing. EDS representatives are available from 10:00 - 1:00 PM to answer questions on billing and claims issues. CHES/CME credit available.

February 18, Napa



Audio Teleconference on Teen Services

MMI Risk Management Resources, Inc. (MMI)
(800) 222-4774 ext. 2285

This 90-minute telephone conference addresses issues of contraceptive management for the adolescent client. Discussion will include appropriate method selection for teens, strategies for effective communication to support method adherence, and informed consent. Special attention is given to designing clinic visits that are "adolescent friendly." CME credit available.

May 16, 10:00 - 11:30 AM, Statewide



Marketing

California Family Health Council (CFHC)
(213) 386-5614 ext. 4572

Half-day, morning session will provide a "workable" definition of social marketing. Will assist in identifying and approaching target markets. Identifying & establishing local referral networks. CHES credit will be available.

March 3, San Diego

Family PACT Provider Support Network

Center for Health Training (CHT)

A national firm specializing in health and human services consulting & training. The agency tailors training and on-site consultation to encourage staff development and improve agency effectiveness. CHT offers special expertise in the integration of programs into practice, provider recruitment and orientation, and program marketing.

(415) 929-9100

California Family Health Council (CFHC)

CFHC allocates public and private funds to an array of agencies in California providing reproductive health services. The agency has expertise in training and on-site technical assistance focused on the development of health education and counseling skills of both licensed and non-licensed health care providers.

(213) 386-5614 ext. 4566 or ext. 4572

California STD/HIV Prevention Training Center (CA PTC)

One of 10 national sites funded by the Centers for Disease Control and Prevention to offer training for health care providers in the prevention, diagnosis and management of HIV and STDs.

(510) 883-6600

MMI Risk Management Resources, Inc (MMI)

An international healthcare services company dedicated to improving the performance of healthcare organizations to ensure quality of care and financial stability. MMI offers particular expertise in the provision of information, education and consultation designed to improve clinical skills, reduce clinical risk exposures and promote quality of care.

(800) 222-4774 ext. 2285

Electronic Data Systems (EDS)

EDS offers education and training to Family PACT providers regarding provider enrollment and successful claims submission. The Health Access Program (HAP) unit at EDS offers toll-free telephone assistance and a network of local field representatives who provide on-site assistance.

(800) 257-6900

On-site Consultation/Family PACT Liaison

(916) 441-6650

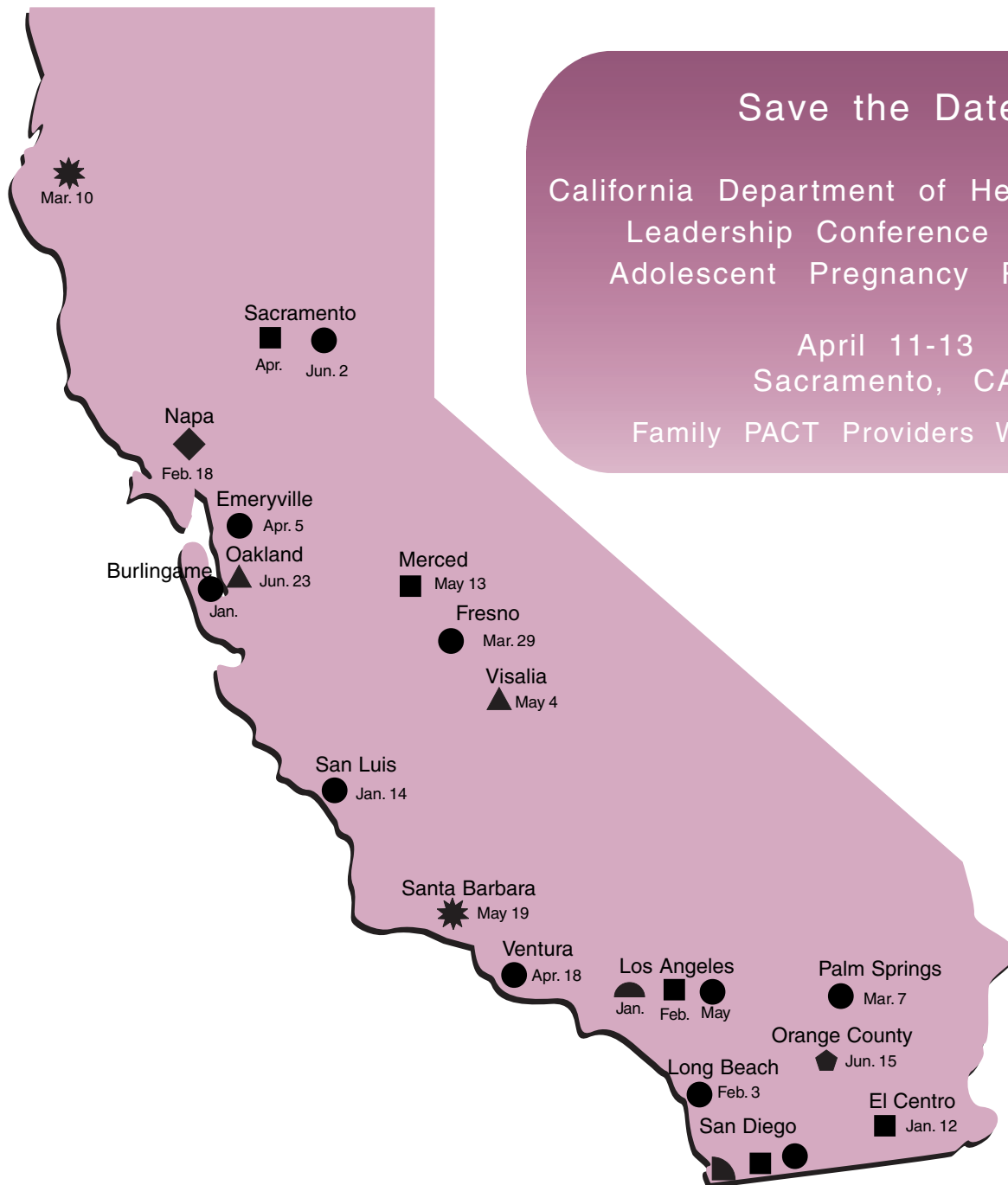
Office of Family Planning

(916) 654-0357

**PLEASE MARK YOUR
CALENDAR NOW
FOR THE EVENTS YOU
PLAN TO ATTEND.**

Additional event brochures will be mailed to providers in the region the trainings are held and will include details on location, times, and speakers.

For further information call the Family PACT Provider Support Network Agency listed under the training you wish to attend or call the Family PACT Liaison at (916) 441-6650.



Save the Date!

**California Department of Health Services
Leadership Conference 2000 on
Adolescent Pregnancy Prevention**

**April 11-13
Sacramento, CA**

Family PACT Providers Welcomed